From Students… …to Professionals

The Capstone Experience

Team MSUFCU

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Project Overview

• Create an online help center for MSUFCU members
• The help center will serve as a single access point for the various help resources MSUFCU offers
• Improve the search functionality to return the most relevant and helpful results
• Add ability for users to filter results
• Improve the customer experience with self-service
System Architecture
Help Center Home
Search Results

7 results found for 'loans'

Education (1)
Credit Card Payoff Calculator
A simple calculator that determines how long it would take to pay off your credit card.

FAQ (6)
Which loans can I use Skip-A-Pay with?
Skip-A-Pay can be used for auto loans, RV loans, boat loans, motorcycle vehicle loans, Home improvement loans, computer loans, personal loans, Instant Cash, and Visa Credit Cards. Skip-A-Pay cannot be used for first mortgages, Home Equity loans, leases, flex loans, or business loans. If you've been impacted by Coronavirus (COVID-19) and need our support, we're here to help.

If I live out of state, can I still get a loan?
Yes, all consumer loans are available to our members who live and work in the U.S. However, mortgages and Home Equity Loans are limited to property located in Michigan.

What states does MSUFCU do mortgage loans in?
Michigan is the only state in which we can offer mortgages or home equity lines/loans.

What documents are needed to apply for an MSUFCU Business Loan?
• Print and complete the Business Loan Application. Include the following supporting materials. • Personal Financial Statement (PFS). Complete a Personal Financial Statement form for each person owning 20% or more of the business along with anyone guaranteeing the loan. Both spouses must sign and date, if applicable. • Owner Documentation. Signed personal Federal Tax Returns, with all schedules included, for the last three (3) years for all individuals who own 20% or more of the business. • Company Documentation. Signed Corporate Federal Tax Return...

When will I know if my loan has been approved?
Loans can be approved in 5 minutes or less if processed over the phone or in person. ComputerLine® applications are generally processed within 1 business day.

more...

Need to contact us?
Text Chat  Video Chat  Ask Fran  Call or Visit
How do I increase my Visa credit limit?

Increases to your Visa credit limit may be requested at any of our branch locations, by phone at 800-878-4968 or 517-333-2424, or by using the Loan Application located in ComputerLine®.

Credit Card Myths
Credit Card Payoff Calculator

Thank you for your response.
Answer Page (Video Embedded)
What’s left to do?

• Thoroughly go through different scenarios to see if there are any bugs to fix
• Change certain layouts a bit to make pages look a bit more professional
• Refactoring code as appropriate
Questions?